

Nevern House

International Student Accommodation

HOW TO BOOK:

After confirming availability we send you an invoice in either British Pounds or Euro as requested. Please inform us which currency you wish to pay in and we will forward you the appropriate instructions to give to your bank to enable the transfer of funds. **Please note your booking cannot be confirmed until payment has been received.**

BOOKING CONDITIONS:

WHAT IS INCLUDED IN THE PRICE: The use of bed linen, bathroom towels and tea towels all changed weekly, water, electricity, power for cooking, hot water, heating, cleaning materials, toilet tissue and a weekly cleaning service.

BOOKING DATES:

Arrival before first Sunday of your stay and Departure after the last Saturday of your stay will incur a charge of 45.00GBP for a standard single room or 55.00GBP for superior single room or 70.00GBP for our twin room per extra night and all are strictly subject to availability.

ARRIVALS:

Arrival should be between 13:00hrs and 16:00hrs on Sunday, unless by previous arrangement. You should advise us one week before arrival of the airport at which you will arrive, flight number and time of arrival.

DEPARTURES:

Rooms should be vacated by 10:00hrs on the day of departure. Arrangements can be made to store your luggage until later in the day should this be required.

BREAKAGES, DAMAGE ECT.:

You are responsible for all breakages or damage you may cause during your stay. Minor breakages (glasses, crockery etc.) should be replaced before the end of stay. All serious breakages or damage should be reported to the house management immediately to enable us to inspect and ascertain responsibility.

CHANGE OF STAY:

If you shorten your stay and give at least 2 weeks' notice starting from the first Sunday after written notification of your early departure has been received which any rent outstanding from the end of that period be refunded without deduction.

CANCELLATION:

Bookings cancelled more than 28 days before arrival will receive a refund less an administration charge of 150.00GBP. Cancellation between 28 and 8 days refund less 1 week. For cancellation received 7 days or less before arrival refund less 2 weeks charge.

BANK CHARGES:

All bank charges related to a payment or refund by bank transfer will be borne by the client.

DEPOSIT:

On arrival you will be required to pay a 50GBP cash deposit. This deposit will be held for the duration of your stay and will be refunded to you at the end of your stay without deduction **so long as** all the keys provided to you on arrival are returned on checkout and your room does not require special cleaning.

INSURANCE:

Your money and personal belongings are not covered by our insurance. We strongly advise that you take out insurance to cover such matters as travel, loss of money or belongings, accident, injury, medical expenses and cancellation.

MANAGEMENT:

Nevern House is managed by Hanisholm Ltd, Registered in England, No.: 01151501 – Incorporated 1973.